

Scotiabank Branch Changes

At Scotiabank, the health and safety of our employees and customers is a top priority.

To help contain the spread of the **COVID-19 virus**, we will be making changes to branch operations on **Monday, March 30, 2020**:

- We are restricting the number of customers allowed in the branch at anytime
- Branches will now open at **9:00am** and close at **1:00pm Mondays to Fridays** with **priority access to senior citizens**
- Branches will only process transactions that cannot be conducted using an ABM or online banking

Customers wishing to conduct the following transactions may do so using one of our self-service channels:

Intelligent and Dual Currency ABMs	Scotia Online & Scotia Mobile Banking App
<ul style="list-style-type: none">• Cash withdrawals	<ul style="list-style-type: none">• Account inquiries
<ul style="list-style-type: none">• Cash and cheque deposits	<ul style="list-style-type: none">• Account statements
<ul style="list-style-type: none">• Credit card payments (cash/cheques/account transfers)	<ul style="list-style-type: none">• Transfers between accounts or to others
<ul style="list-style-type: none">• Loan payments (cash/cheques/accounts transfers)	<ul style="list-style-type: none">• Bill Payments
<ul style="list-style-type: none">• Account inquiries	

We encourage customers to visit ky.scotiabank.com to sign up for **Scotia OnLine** or download the **new Scotia Mobile App** to bank for free at any time.

We apologize for any inconvenience these changes may cause and Scotiabank is encouraging all customers to take the necessary steps to remain healthy during this challenging time.

