

ScotiaCard No: _____

MasterCard/Visa Card No: _____

Customer DDA Number: _____

Total Amount Disputed _____

 Is the customer still in possession of the Card? Yes No

 If No, was the card Lost Stolen Destroyed

 I, _____, make oath and say:
(NAME OF CUSTOMER)

- I reside at _____.
- I certify that the transaction(s) indicated in the attached[†], were not authorized by me or any authorized users of the account nor was anyone authorized to engage in the transaction(s), neither did I benefit from these transactions. Therefore I do not accept responsibility for same. I have never used, nor have I given any other person my consent or authority to use the said Card or my PIN to transact/withdraw funds against my accounts on or between _____.

For ScotiaCard, ensure a copy of the customer's [†]ScotiaCard History and [†]Retail Account History (indicating disputed transactions) is attached to this Customer Declaration. For Credit Card, ensure a copy of the [†]Credit Card Statement (indicating disputed transactions) is attached to this Customer Declaration. All disputed transactions must be indicated by **circling** each transaction, (equal to the total amount disputed above) on the relevant statements. If the statements are not available, list the disputed transactions below: (if insufficient space, attach additional statement(s) indicating number of page on each).

NO.	MERCHANT NAME	CREDIT CARD TRX REFERENCE NUMBER	DATE (MM/DD/YY)	LOCAL AMOUNT
				\$
				\$
				\$
				\$
				\$

- I am willing to testify in court to the facts contained in this statement and I make this solemn declaration conscientiously believing it to be true and knowing it is of the same force and effect as if made under oath.

 PRINT CUSTOMER NAME

 PRINT CUSTOMER NAME

 CUSTOMER SIGNATURE

 CUSTOMER SIGNATURE

 DATE

TO BE COMPLETED BY THE BRANCH

- I advise that the Card in question has been cancelled and is no longer active.
- Customer has been credited.
- Customer has NOT been credited.

 PRINT AUTHORIZED OFFICER NAME

 AUTHORIZED OFFICER SIGNATURE

 DATE